

2016 NATIONAL AWARDS PROGRAM

CELEBRATING LEADING PRACTICES



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

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Congratulations to the 2016 National Award Program recipients!

The College and our award sponsors are pleased to recognize the individuals, teams and organizations that are making a difference across the healthcare community. The College's National Awards Program recognizes the importance of leadership, commitment, and performance and we are proud to showcase the recipients for their outstanding accomplishments.

The programs featured in this booklet provide examples of sustainable leading practices that can be replicated in organizations across the country. Small or large, all organizations can learn from these innovative initiatives. The individuals profiled in the booklet illustrate leadership at its finest and demonstrate the impact that one person can have within their organization and beyond.

As you reflect on the outstanding accomplishments of those profiled, I urge you to consider other individuals, teams and programs that are worthy of recognition. For nomination information regarding the National Awards Program, please visit: www.cchl-ccls.ca.

Sincerely,

Ray J. Racette, MHA, CHE
President and Chief Executive Officer
Canadian College of Health Leaders



ADVISORY COMMITTEE

The College would like to thank the members of the National Awards Advisory Committee for their guidance and support.

Shannon Webber, CHE (Chair)
Director, PCH Programs – Brandon
Prairie Mountain Health

Kenneth Baird, CHE
Vice President, Clinical Support
Eastern Health

Barbara Boyer
Consultant
Boyer Health Management
Consulting

Jaime M. Cleroux (Ex-officio)
Vice President, Membership and
Corporate Services
Canadian College of Health
Leaders

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Department Manager
University of Calgary/Alberta
Health Services

Lori Hunter
Program Manager
Honeywell

**Mimi Lowi-Young, FCCHL,
FACHE**
Chief Executive Officer
Alzheimer Society of Canada

Cindy MacBride (Ex-officio)
Manager, Awards and Sponsorships
Canadian College of Health Leaders

Brenda Martinussen
Clinical Team Member
Interlake Eastern Regional Health
Authority

Karen Mumford, CHE
Senior Director, Facility Renewal
Nova Scotia Health Authority

Sarah Padfield, CHE
Chief Operating Officer
Chatham-Kent Health Alliance

Ray J. Racette, MHA, CHE
(Ex-officio)
President and Chief Executive Officer
Canadian College of Health Leaders

Bryan Stewart
Business Development Director
Aramark Healthcare

Elizabeth Woodbury, CHE
Director, Health System
Accountability
Champlain Local Health Integration
Network

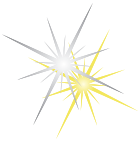




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3M Health Care Quality Team Awards

This award recognizes four important elements: innovation; quality; patient/family engagement; and teamwork, and provides Canadian health leaders with an excellent opportunity to recognize team members who have applied the quality process to create measurable benefits in their network of services and programs.

Full descriptions of all award nominees can be found in the 3M Health Care Quality Team Awards Executive Summaries booklet, available at: www.cchl-ccls.ca.



SELECTION COMMITTEE

Quality Improvement Initiative(s) Across a Health System

Maura Davies, FCCHL (Chair)
President

Maura Davies Healthcare
Consulting Inc.

John Andruschak, CHE
Vice President, Pathology &
Laboratory Medicine and Clinical
Services
Provincial Health Services Authority

Sandra Blevins, CHE
Vice-President, Integrated Health
Services
Saskatoon Health Region

Bob Clark, MHA
Independent Management
Consultant

Frank Demizio, CHE
Healthcare Consultant

Wendy Hansson, CHE
Vice President, Community
Integrated Health Services
Interior Health

Mark Ingram (Ex-officio)
Business Manager, Critical & Chronic
Care Solutions Division
3M Canada

Kelli O'Brien
Vice President, Long Term Care and
Rural Health
Western Regional Health Authority

Andrea Seymour, FCCHL
Vice President, Chief Nursing and
Health Professional Executive
North York General Hospital

Sandra V. Whittall, CHE
Past Integrated Vice President,
Mental Health Services
St. Joseph's Health Care & LHSC



AWARD RECIPIENT

Quality Improvement Initiative(s) Across a Health System

Weaving a Mosaic of Support: Caregiver Respite in the
Mississauga Halton LHIN

Mississauga Halton Local Health Integration Network (MH LHIN)

In 2012, the Mississauga Halton LHIN opened the new caregiver respite program. Five services were developed to wrap around the caregiver: emergency respite, out-of-home respite (short stay), adult day respite (day, evening and bathing service), in-home respite and caregiver counseling, knowledge exchange & support. Caregivers can access all five services. In-home respite hours are awarded on assessed need and can be utilized by the caregiver as the caregiver chooses. The program has one access point through a centralized intake. Once admitted, respite advisors counsel and educate on the services available to the caregiver and coordinate entry into one or more services. A learning center has been built and educators provide in-class or in-home training to caregivers in areas such as positioning, turning, feeding and changing dressings to enable caregivers to feel supported in their care. Educators also train respite provider staff in a variety of caring skills for those with dementias, Alzheimer's, difficult behaviors, customer service, etc.

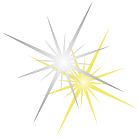
A research study was conducted and an interRAI caregiver survey was piloted. Further clinical pilot testing is now taking place in other home care organizations and geographical jurisdictions, the plan being for the caregiver survey to become part of the interRAI standardized assessment system.

The contribution to research and a new assessment instrument, return on investment savings and the targeted development of this much needed program, which integrates current with new services for a comprehensive approach, is strongly endorsed by the Mississauga Halton LHIN.

Contact: Ms. Judy Bowyer

Senior Director, Health System Performance Management
Mississauga Halton Local Health Integration Network (MH LHIN)
700 Dorval St., Suite 500
Oakville, ON L6K 3V3
Tel: 905-337-4880
Fax: 905-337-8330
Email: judy.bowyer@lhins.on.ca





3M Health Care Quality Team Awards (cont'd)



SELECTION COMMITTEE

Quality Improvement Initiative(s) Within an Organization

Marguerite L. Rowe, CHE (Chair)
President

Marguerite L Rowe and Associates

Barbara Boyer

Consultant

Boyer Health Management

Consulting

Patti A. Cochrane, CHE

Clinical Strategy & Chief

Innovation Officer

Trillium Health Partners

Dalyce Cruikshank, CHE

Department Manager

University of Calgary/Alberta

Health Services

Mark Ingram (Ex-officio)

Business Manager, Critical &

Chronic Care Solutions Division

3M Canada

Jeanie Joaquin, CHE

Chief Executive Officer

Scarborough Centre for Healthy

Communities

Karen Popovich, CHE

Vice President, Clinical Programs,

Quality & Risk, Chief Nursing

Executive

North York General Hospital

Patricia O'Connor, FCCHL

Senior Advisor, Patient Engagement,

Director, ISAI Program

McGill University Health Centre

Brenda Weir, CHE

Vice President, Medicine/Critical

Care, Mental Health, Regional

Programs

Peterborough Regional Health Centre



AWARD RECIPIENT

Quality Improvement Initiative(s) Within an Organization

Get Your Province Together! BC Cancer Agency Emotional Support Transformation

PHSA / BC Cancer Agency

The MoH and BC Cancer Agency (BCCA) have conducted provincial out-patient cancer care patient experience surveys. In 2013, the survey was conducted with 20,000 BC cancer patients/families with a 65% response rate. Although the overall rating was 97.5%, emotional support scored 46.8%, which is similar across Canada.

Beginning in March 2014, BCCA led 56 leaders from BCCA and each health authority with the aim to improve this rating. Focus groups were held with patients, families, and staff to explore the reasons for the lower scores and create solutions. The top four solutions, prioritized by patients and families, were implemented. BCCA partnered with Emily Carr School of Art and Design to create an advertising campaign to promote the emotional support resources that are available to patients/families. 156 patients/families and 205 staff voted on the campaign slogan and the “look and feel”.

Implementation of the advertising included elevator wraps, posters, business cards, and pamphlets given to all new patients. Evaluation showed a 300% increase in cancerchat.canada, a 44% jump in perception of emotional support by patients, and a significant improvement in the awareness of the emotional support resources by staff, patients, and families.

It is the first time that leaders in six cancer centres and 33 hospitals in a province not only worked together alongside patients to improve emotional support, but also made significant improvements in emotional support for cancer patients, which is a sticky problem worldwide.

Contact: Ms. Sue Fuller Blamey

Corporate Director, Quality and Safety

PHSA / BC Cancer Agency

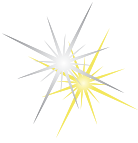
600 West 10th Ave,

Vancouver, BC V5Z 4E6

Tel: 604-788-3175

Email: sue.fuller-blamey@bccancer.bc.ca





Award of Excellence in Mental Health and Quality Improvement

This award honours a hospital, health authority, community based mental health and addictions program/service, or a leader in the field that demonstrates evidence-informed and sustained quality improvements (QI) in the area of mental health and addictions.



SELECTION COMMITTEE

Glenna Ruth Raymond, CHE (Chair)
Advisor, Recovery Project
Mental Health Commission of
Canada

Former President and CEO
Ontario Shores Centre for Mental
Health Sciences

Dr. Pierre Beauséjour
Full Professor
University of Sherbrooke

Louise Bradley, CHE
President and Chief Executive Office
Mental Health Commission of
Canada

Jean Daigle
Vice President, Community
Horizon Health Network

Barbara C. Hall, CHE
Past Vice President, Person Centered
Health
Nova Scotia Health Authority

Yasmin Jetha
Regional Director, End of Life
Care & Director Home Health and
Community Care
Vancouver Coastal Health Authority

Carol Lambie
President and CEO
Waypoint Centre for Mental
Healthcare

Mark Snaterse
Executive Director, Addiction and
Mental Health, Edmonton Zone
Alberta Health Services

Dr. Philip Tibbo
Senior Administrative Head of Early
Psychosis
CDHA

Kari Sims
Business Unit Director
Janssen Inc.



AWARD RECIPIENT

Centre for Addiction and Mental Health (CAMH), ICP Program

Integrated Care Pathways Program

CAMH, an academic health science centre in Toronto, a specialty centre in mental health and addictions treatment. The Integrated Care Pathways (ICP) initiative started at CAMH in 2013. CAMH developed a systematic approach to assess and treat patients with mental health and addictions disorders. The approach is an inter-professional ICP where patients are treated in a standardized way by a clinical team.

The following components define CAMH ICPs: standardized assessments, measurement-based interventions and algorithmic approach to treatment. In the initial year, three ICPs were developed and implemented in clinical settings in the areas of dementia, schizophrenia and concurrent disorders. The following year, four more ICPs were developed and implemented, in the areas of first episode psychosis, bipolar depression, management of acute agitation and aggression in an emergency setting, and late life schizophrenia.

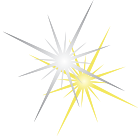
Overall, the ICP initiative led to the development of an ICP program at CAMH dedicated to further the development, evaluation, and sustainability of evidence-based practice. One of the ICPs, treatment of concurrent disorder – major depressive disorder and alcohol use disorder was the recipient of the ARTIC (Adopting Research to Improve Care) award for its dissemination at eight other health settings across the province, known as the DA VINCI project. This ICP was also recognized as a leading practice by Accreditation Canada in 2015.

This exciting journey has led CAMH to be leaders in the development, implementation, and dissemination of ICPs in the mental health and addictions sector.

Contact: Ms. Saima Awan

Senior Manager, Integrated Care Pathways Program
CAMH
Bell Gateway Building
100 Stokes St.
Toronto, ON M6J 1H4
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Celebrating the Human Spirit Award

This award recognizes and honours the meaningful contributions of individuals and teams for acts of caring and compassion that go above and beyond the call of duty, inspire others and have a profound and lasting impact.



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SELECTION COMMITTEE

Kenneth W. Baird, CHE (Chair)
Vice President, Clinical Support
Eastern Health

Don Ford, CHE
Past Chief Executive Officer
Central East Community Care Access
Centre

Arlene Gallant-Bernard, CHE
Chief Administrative Officer
Prince County Hospital
Community Hospitals West

Cheryl L. Harrison, CHE
Vice President of Regional Programs
Orillia Soldier's Memorial Hospital

Kelli A. O'Brien
Vice President, Long Term Care and
Rural Health
Western Regional Health Authority

Janice M. Skot, MHSc, CHE
President and CEO
The Royal Victoria Hospital

Justin Simard (Ex-officio)
Regional Sales Manager
Stericycle Healthcare Companies
Solutions

Moyra Vande Vooren, CHE



AWARD RECIPIENT

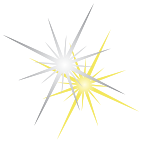
Ontario Shores Centre for Mental Health Sciences

Recovery has been defined as a “process of change through which individuals improve their health and wellness, live a self-directed life, and strive to reach their full potential.”¹ At Ontario Shores, we believe that establishing a recovery environment is job one and have designated and organized our work in recovery as corporate action plan. Hope is at the heart of recovery, and that’s why we developed the “hope for mental health” campaign. To begin, local musicians collaborated with patients, families, and volunteers to write lyrics and produce a song about hope. Accompanied by an inspiring video (filmed “in-house”), the song was launched publicly and is on iTunes. For Mental Health Week, we launched “five in five”, in which one patient or family member tells their recovery stories every week day. “Recovery Moments” have been added to our public newsletter, and recovery stories and videos are featured in our Annual General Meeting, and printed report. Interactive video screens in our lobby display these stories that captivate visitors and patients. We hosted a “patient prom” so patients could recover a moment they may not have experienced. Mobilizing community resources, patients were outfitted for free in the best prom clothing and the night was truly joyous! We recently hosted our first “Paint Night” wherein an established artist led a group of 20 patients to create their own painting. Participants expressed pride and joy in their artistic achievement! In these ways and more, we are celebrating the human spirit and mobilizing recovery in mental health.

¹ Substance Abuse and Mental Health Services Administration, 2011

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Chapter Award for Distinguished Service

This award provides an opportunity for chapters to recognize locally and nationally the individuals who have made a significant contribution to their chapter.



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

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AWARD RECIPIENTS

BC Lower Mainland

Michelle de Moor, CHE

Operations Director
Vancouver Coastal Health Authority

Bluenose

Karen Mumford, CHE

Senior Director Facility Renewal
Nova Scotia Health Authority

Eastern Ontario

Elizabeth Woodbury, CHE

Director, Health System
Accountability
Champlain LHIN

GTA

Rhonda Schwartz

Director – System Planning,
Implementation & Quality
Central East Regional Specialized
Geriatric Services

Hamilton & Area

Deborah J. Carr, CHE

Epidemiologist
Oxford County

Midnight Sun

Stephen Jackson, CHE

CEO
AVENS – A Community for Seniors

New Brunswick

Jeff Carter, CHE

Corporate Director, Operations &
Support Services
Horizon Health Network

Northern Alberta

Brenda C. Rebman

President and CEO
Future Resource Partners Inc.

Quebec Chapter

Marie-Suzanne Lavallée, CHE

Executive Director
Crisis Centre of the West Island

Southern Alberta

Barbara S. Boyer

Consultant
Boyer Health Management
Consulting

Southwestern Ontario

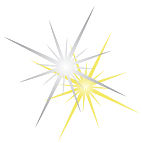
Terry W.E. Fadelle, CHE

Vancouver Island

Mark R. Blandford

Director, Clinical Operations
Victoria General Hospital





College Award for Distinguished Service

This award recognizes a long standing College member who has contributed significantly to Canada's health system through their role as healthcare leader. Recipients are selected at the discretion of the College's Board of Directors.



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

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AWARD RECIPIENT

Alice Kennedy, FCCHL

For the past 35 years, Alice Kennedy has had an extensive and progressive career in the health system and has held a number of senior executive positions at the regional and provincial level. She has successfully facilitated and led the integration of health services, many policy, program, and system wide initiatives at the regional and provincial level resulting in system transformation while ensuring a commitment to safe, quality health care.

She holds a Bachelor of Nursing and a Masters of Business Administration from Memorial University of Newfoundland and Labrador, certificates in health services management and nursing unit management from the Canadian Hospital Association, and the Health Leadership Program from the Rotman School of Management, University of Toronto. She has fellowships with the Canadian College of Health Leaders (CCHL) and the Canadian Health Services Research Foundation. Alice is active at both the provincial and national level. She has served as a board director and chair of the CCHL from 2007-2014. She is a surveyor with Accreditation Canada and Accreditation Canada International and served in the role of board director and vice chair of Accreditation Canada from 2007-2014. Alice is currently vice chair of the Canadian Home Care Association and served on and chairs a number of provincial and national committees.

Alice has received the Health Leadership Award from the NL Chapter of the Canadian College of Health Leaders and a Challenge Coin from the Canadian Armed Forces Health Services in recognition for her work in health leadership.

Contact: Alice Kennedy, FCCHL

Regional Vice President, Clinical Services

Eastern Health

100 Forest Rd Rm 124, VP1

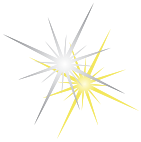
Veterans Pav.

St. John's NL A1A 1E5

Tel: 709-777-200

Email: alice.kennedy@easternhealth.ca





College Honourary Life Member Award

This award recognizes a long standing College member who has contributed significantly to Canada's health system through their role as healthcare leader. Honourary life members are selected at the discretion of the College's Board of Directors.



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

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AWARD RECIPIENT

Mark Nesar, CHE

Mark Nesar is the former Chief Operating Officer of the RANA Respiratory Care Group. For over three years Mark helped to lead RANA in the provision of oxygen, sleep apnea and other respiratory care services in Manitoba, Alberta and Nova Scotia.

Prior to RANA, Mark worked for more than 30 years in the public health care system in Manitoba, leading a number of rural hospitals and personal care homes. In 1997, he worked for the Canadian Red Cross as Director of the Winnipeg Blood Centre. From 1998 to 2008, he served as chief executive officer of the Seven Oaks General Hospital in Winnipeg. Under Mark's leadership, Seven Oaks became a value-based organization with a significant focus on employee health & wellness. Seven Oaks was recognized twice as one of Canada's Top 100 Employers by Maclean's Magazine. As CEO, Mark also served as executive sponsor for the Manitoba Renal Program and the Genetics Program with the Winnipeg Regional Health Authority.

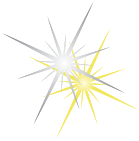
Mark has been a member of the Canadian College of Health Leaders since 1981, receiving his CHE designation in 1985. He served on the board of directors as Manitoba director from 2007 to 2012, and served as chair of the Audit & Finance Committee. Mark has also served extensively on the Manitoba provincial chapter executive, including a term as chair. In 2007, Mark was recognized for his leadership receiving the Manitoba Chapter Leadership Recognition Award and in 2014, receiving the national College Award for Distinguished Service.

Mark received his Certificate in Health Care Administration at the University of Saskatchewan in 1980 and his BGS degree at Brandon University in 1998. He recently served as a director on the boards of St. Joseph's Residence and Middlechurch Home in Winnipeg. Currently he serves as chair of the board of Manitoba Blue Cross in Winnipeg and he is a member of the faculty of Red River College, Health Services Management Certificate Program.

Contact: Mr. Mark Nesar, CHE

Chair
Manitoba Blue Cross
neskarm@shaw.ca





Energy and Environmental Stewardship Award

This award recognizes a progressive healthcare organization that has implemented programs that demonstrate environmental responsibility through the reduction of energy usage, the preservation of natural resources and effective waste diversion solutions.

Honeywell



SELECTION COMMITTEE

Tony Dagnone, FCCHL, FACHE
(Chair)

Past President and CEO
London Health Sciences Centre

Suzanne Boudreau-Exner, CHE
Director, Materials Management
Services

3sHealth (Health Shared Services
Saskatchewan)

Steve Hardcastle
Healthcare Consultant

Mike Hickey
Director, Facilities Management &
Support Services
Northern Interior Health Region

Andrew Neuner, CHE
CEO
Health Quality Council of Alberta

Ron Noble, FCCHL, FACHE
Past Vice President, Capital Planning
and Corporate Services
Trillium Health Partners

Sarah Padfield, CHE
Chief Operating Officer
Chatham-Kent Health Alliance

Joe Pilon, CHE
Senior Vice President and Chief
Operating Officer
Health Sciences North

Luis Rodrigues (Ex-officio)
Vice President, Energy and
Environmental Solutions
Honeywell



AWARD RECIPIENT

University Health Network

Since program inception in 1999, University Health Network (UHN) continuously strives to build a culture of environmental sustainability by focusing on energy efficiency, waste and toxic reduction, sustainable procurement, design, transportation, local food, and now climate change resiliency. Powered by the Energy & Environment Department, environmental stewardship is an embedded and ongoing process, not a one-time initiative.

Staff engagement is vital, as over 700 Green Team members champion initiatives at the departmental level. This supports 2,245 metric tonnes (35%) of waste recycled in 2015, many eco-certified products used for cleaning and maintenance, and 1,172 bike parking spots available throughout the organization. The Local Food Project crowd sourced ideas from healthcare workers, food professionals and patients on how to increase local food in patient meals.

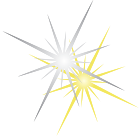
UHN saves energy with “Operation TLC”, a program combining people and technology to achieve conservation and efficiency. People conserve via behaviour change, while building retro-commissioning and efficient technologies like LED lights and variable speed drives maximize savings. The new Krembil Discovery Tower, built for energy efficiency, is a LEED silver candidate. The program is on track to reduce annual utility costs by over \$2 million throughout UHN sites.

UHN’s commitment to environmental stewardship goes beyond improving its own environmental performance. Members of Energy & Environment regularly share insights to help others achieve their environmental goals, and have chaired the Canadian Coalition for Green Healthcare. This raises the bar for everyone and benefits all sustainability efforts.

Contact: Mr. Edward Rubenstein

Director, Environmental Compliance, Energy & Sustainability
University Health Network
700 Bay St., Suite 700
Toronto, ON M5G 1Z6
Tel: 416-340-4800 x 6190
Fax: 416-340-5323
Email: edward.rubinstein@uhn.ca





Excellence in Diversity and Inclusion Award

This award honours a forward thinking healthcare organization that has demonstrated leadership in creating and promoting diversity and inclusion to improve the environment for its employees, and to better service their customers/patients, and the community.



SELECTION COMMITTEE

K. Dwight Nelson, CHE (Chair)
President and COO
Carewest

Mary Achenhusen
Chief Operating Officer, Coastal
Vancouver Coastal Health

Dr. Brendan S.J. Carr, CHE (Excused)
President and CEO
Island Health

Brenda Flaherty
Executive Vice President & Chief
Operating Officer
Hamilton Health Sciences

Jim Hornell
President and CEO
Brant Community Healthcare System

Victoria L. Kaminski
Past President and CEO
Alberta Health Services

Katherine Power (Ex-officio)
Vice President, Communications
Sodexo Canada



AWARD RECIPIENT

Island Health (Vancouver Island Health Authority)

Aboriginal Employment Program

Island Health has undertaken a long term Aboriginal recruitment and retention strategy with the aim to: build relationships of trust with Aboriginal communities; educate and attract Aboriginal youth to the full spectrum of healthcare careers; be regarded as a health sector Aboriginal employer of choice; and achieve a representative workforce that reflects the Aboriginal communities we serve, ultimately enhancing our ability to deliver culturally safe services and improve long term health outcomes for Aboriginal people in the region.

Program Overview:

- Work in the 50 First Nations, 6 Friendship Centers, and 6 Chartered Metis Communities in the region promoting health careers to youth and job seekers, and within the organization.
- Cultural Safety Facilitators educate our 19,600+ staff in the area of cultural safety.
- Resume and job interview coaching for internal and external Aboriginal job applicants.
- Activities to recruit and retain Aboriginal employees.

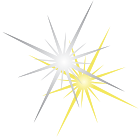
Achievements:

- Employees self-identifying as being of Aboriginal descent increased from 199 to 543 between April 2012 and December 2015.
- Established annual Aboriginal employee (2 x \$500) and post-secondary healthcare student scholarships (12 X \$1,000).
- Established the Aboriginal Employment Advisory Committee.
- Facebook page and website: www.viha.ca/careers/aboriginal.
- Host annual Aboriginal Week celebrations in 5-6 communities, celebrating the contributions of our Aboriginal staff and help educate the organization on Aboriginal ways of being.
- 3,453 employees have completed significant cultural safety education (8 hours+).
- Support other organizations on their Aboriginal employment journey.
- Hospital tours and job shadow experience for Aboriginal high school students.
- Provincial/national awards for “best practice” approach to Aboriginal employment.

Contact: Mr. Rod O’Connell

Strategist, Talent Acquisition and Retention
Island Health (Vancouver Island Health Authority)
952 Bay St.
Victoria, BC V8R 1J8
Tel: 250-370-8523
Email: rod.oconnell@viha.ca





Healthcare Safety Award

This award recognizes individuals and/or teams that are committed to improving workplace and/or patient safety within the healthcare environment, through leadership, culture, best practices, innovation, and change management expertise.



SELECTION COMMITTEE

Barbara C. Hall, CHE (Chair)
Past Vice-President, Person Centered Health
Nova Scotia Health Authority

Caroline E. Barbir, CHE
President and CEO
Laval Health & Social Services Centre

Janice Kaffer, CHE
President and CEO
Hôtel-Dieu Grace Healthcare

Sean Kelly (Ex-officio)
Vice President, Sales, Strategic Accounts
BD Canada

A. Arden Krystal, CHE
Chief Operating Officer
Provincial Health Services Authority

Goldie Luong
Special Projects Director – Acute Care
Vancouver Coastal Health Authority

Dereck McNally
Executive Vice President Clinical Services & Chief Nursing Executive
Niagara Health System

Wendy L. Nicklin, CHE, FACHE
Past President and Chief Executive Officer
Accreditation Canada

Michael J. Rendenbach, CHE
Vice President, Integrated Health Services
Regina Qu'Appelle Health Region



AWARD RECIPIENT

Baycrest Health Science Centre

Antimicrobial Stewardship Analytics – Interprofessional Project Team

The Business & Clinical Informatics team at Baycrest, in collaboration with the Baycrest Pharmacy and Interdisciplinary Antimicrobial Stewardship team, has launched a new “Medication Management & Analytics” online system. This advanced clinical intelligence tool is designed to assist in medication management, analysis, risk reduction, and decision making.

Baycrest Health Sciences has implemented a centre-wide Antimicrobial Stewardship Program (ASP), in both its Apotex (long-term care) and hospital facilities, adapting key principles from literature in acute care, to suit the needs, capability, and capacity of a long-term care setting. The Baycrest ASP ensures the most appropriate use of antibiotics for Baycrest clients. Along with improving and maintaining resistance, the program aims to improve client care and safety by reducing unnecessary antibiotics exposure, and therefore risks of the antibiotics themselves (e.g. risk of allergic reaction, side effects, and Clostridium difficile diarrhea).

The scope of the ASP ensures the most appropriate use of antibiotics achieves the best patient outcomes, reduce or stabilize levels of antibiotics resistance, and promote patient safety. At Baycrest, the ASP core team consists of a pharmacist and two physicians, who develop and implement stewardship interventions. Infection prevention and control, and informatics specialists also provide support.

The stewardship team uses a variety of interventions focusing on guideline and policy updates, education, prospective audits and feedback, antimicrobial usage analysis, information technology interventions, and formulary reviews.

Contact: Mr. Andrew Pigou

Manager Business and Clinical Informatics

Baycrest Health Science Centre

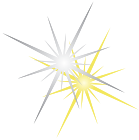
3560 Bathurst St.

Toronto, ON M6A 2E1

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Email: apigou@baycrest.org





Innovation Award for Healthcare Leadership

This award recognizes the outstanding capabilities and achievements of a senior executive who has made significant contributions to the profession by pushing the envelope and providing leadership that is sound, steady, strategic, and effective and has fundamentally influenced the culture of the organization.



Medtronic



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Founding Co-chair, Canadian Health
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Performance
Central West Local Health Integration
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Sonia Peczeniuk, CHE
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Sonia Peczeniuk & Associates

Gabriela Prada, CHE
Director, Health Innovation, Policy and
Evaluation
The Conference Board of Canada

Howard Waldner, CHE
CEO
Caledonia Solutions (Canada) Inc.



AWARD RECIPIENT

Richard Tam

Mr. Tam's visionary leadership fosters a culture of innovation that is changing the way healthcare is delivered now and into the future by:

Creating Canada's first 'Smart Hospital'

Mackenzie Vaughan Hospital, expected to be completed in 2019/20, will become Canada's first 'Smart Hospital', equipped with the most technologically-advanced equipment enabled by a fully integrated and connected ICAT (Information, Communication and Automation Technology) infrastructure. The new hospital will leverage a host of technological innovations that are context aware, personalized, and adaptive.

Innovation in Action

In 2014, Mackenzie Health launched a first-in-Canada Innovation Unit, featuring a unique integration of advanced technology that transforms the delivery of care. The 34-bed medical unit is a living laboratory for innovation enabled by a robust and sustainable infrastructure to facilitate testing, evaluation, application, and diffusion of innovations.

Mackenzie Health continued to advance its innovation strategy with the launch of Mackenzie Innovation Institute (Mi2) in 2015. In phase two of innovation unit project, we are implementing a smart mobile clinical messaging and alerting system which uses intelligent rules to automate communications between information systems and devices providing better decision support information at the point of care.

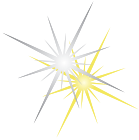
Innovative Procurement Strategy

One of only a few Canadian hospitals to engage private sector industries through a Managed Equipment Services (MES) and Managed Information, Communications and Technology (ICAT) services model, Mackenzie Health is using procurement strategies and technologies to achieve its vision to create a smart hospital which is supported by its partnerships and thought leadership led by Richard's vision.

Contact: Mr. Richard Tam

Executive Vice President and Chief Administrative Officer
Mackenzie Health
10 Trench St.
Richmond Hill, ON L4C 4Z3
Tel: 905-883-1212 x 2080
Fax: 905-883-2455
Email: richard.tam@mackenziehealth.ca





Mentorship Award

This award is presented to a leader in the healthcare system who demonstrates exemplary, sustained commitment to mentoring, and inspiring healthcare leadership.



We Innovate Healthcare



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Harry G. Parslow, CHE (Chair)
Managing Partner
The Caldwell Partners International

Rob Devitt, CHE
Past President and CEO
Michael Garron Hospital

Diane Doyle, FCCHL
President and CEO
Providence Health Care

Nancy M. Lefebvre, FCCHL
Chief Clinical Executive and Senior
Vice-President, Knowledge & Practice
Saint Elizabeth Health Care

Wendy Winslow, FCCHL
Director of Policy and Practice
College of Licensed Practical Nurses
of BC

Ian Wombwell (Ex-officio)
Director, Strategic Account
Management
Roche Canada

Robert G. Zed, CHE
Chair
Compass Group Canada Healthcare



AWARD RECIPIENT

Wolf Klassen, CHE

Successful mentorship is no fluke, and Wolf Klassen fosters it by focusing on the needs of the mentee. Wolf, a CHE and active member of the CCHL-GTA chapter, has championed mentorship at the individual, organization, and system levels.

Wolf ensures each mentorship relationship fits and diligently learns the individual's goals for growth. Annually, Wolf mentors six Masters students through Michael Garron Hospital/Toronto East Health Network's immersive Administrative Resident Program (serving the universities of Toronto, Ottawa, and McMaster). Wolf is generous with his time, opening his calendar to students and facilitating networking with external organizations. Wolf provides ongoing constructive feedback and seeks it himself. His achievement shows in his students' success and loyalty – many continue to work with Wolf years later.

At MGH/TEHN, Wolf mentors and develops staff using the Maintaining Management Excellence Program. Wolf takes time to understand the work of young leaders, taking a permissive approach, enabling them to find solutions while allowing room for error.

Wolf has impacted hundreds of learners and professionals at the system level. He inspires students as an adjunct professor at the Institute for Health Policy, Management and Evaluation and acts as a mentor in CCHL's Mentorship Program. As co-chair of Solutions, East Toronto's Health Collaborative, Wolf rallies community leaders from diverse sectors to learn in a format that promotes professional growth, and builds networks for collaboration.

Wolf's quiet dedication to mentorship might easily go unnoticed because it permeates every area of his work.

Contact: Mr. Wolf Klassen, CHE

Vice President, Program Support

Michael Garron Hospital/Toronto East Health Network (formerly Toronto East General Hospital)

825 Coxwell Ave.

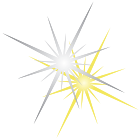
Toronto, ON M4C 3E7

Tel: 416-469-6580 x 6286

Fax: 416-469-6559

Email: wklas@tegh.on.ca





Nursing Leadership Award

The Nursing Leadership Award builds on the themes of patient-centered care and nursing leadership, and honours those who demonstrate an ongoing commitment to excellence in these areas.



SELECTION COMMITTEE

Dr. Lynn Stevenson, FCCHL (Chair)
Associate Deputy Minister – Health Services
British Columbia Ministry of Health

Alex Adani (Ex-officio)
Vice President, Health Systems
Baxter Corporation

Vanessa Burkoski
Vice President, Chief Nursing Executive, Quality, Patient Safety and Professional Scholarly Practice
London Health Science Centre

Katherine Chubbs, CHE
Vice President & Chief Nursing Officer
St. Clare's Mercy Hospital

Rhonda Crocker Ellacott
Executive Vice President & Chief Nursing Executive
Thunder Bay Regional Health Sciences Centre

Nancy J. Fram
Past Vice President, Professional Affairs & Chief Nursing Executive
Hamilton Health Sciences

Doris Grinspun
Chief Executive Officer
Registered Nurses Association of Ontario

Beatrice Mudge, CHE
Vice President, Best Practice, Education, Research & Chief Nursing Executive
VHA Home Healthcare

Josette Roussel
Nurse Consultant
Canadian Nurses Association

Lucie Tremblay, CHE
Ordre des infirmières et infirmiers du Québec



AWARD RECIPIENT

Scott Robertson

Scott Robertson, a Registered Nurse from Yellowknife, has worked for the Government of the Northwest Territories (NWT) for the past 15 years – most recently as the Senior Project Manager for the Medical Travel Program in the Department of Health and Social Services and previously as the Territorial Chief Nursing Officer.

Scott worked extensively in emergency and remote nursing before moving into policy. Improving the quality of care using data was the catalyst for his pursuit of a Masters in Health Economics, in which his thesis captured the significant variations in hospitalization rates between larger and smaller communities in the NWT and, in particular, between urban and rural Aboriginal populations. His ongoing work uses data analysis to identify and reduce barriers to access and improve health system design.

At the national level, Mr. Robertson has made significant contributions to the Canadian Foundation for Healthcare Improvement (CFHI) programming for northern and remote regions. He played a pivotal role in CFHI's Chronic Disease Management Collaboration, a partnership with the NWT, during which he was appointed CFHI's first-ever Fellow. He has also helped develop programming for CFHI's Northern and Remote Collaboration, a partnership of 10 health authorities from five provinces, all three territories, and the BC First Nations Healthcare Authority. He is the recipient of a prestigious 2014/15 Canadian Harkness Fellowship spending 12 months in the US in a health policy research role co-funded by CFHI and The Commonwealth Fund. His work on the importance of continuity of the healthcare provider will help improve the quality of care for patients in the NWT.

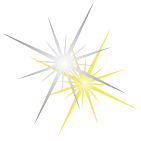
Contact: Mr. Scott Robertson

Senior Project Manager for the Medical Travel Program / Canadian Harkness Fellow

Government of the Northwest Territories

Email: greatslave@gmail.com





President's Award for Outstanding Corporate Membership in the College

This award recognizes a corporate member who has consistently, over a period of several years, helped the College achieve its mission, vision and strategic directions.



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

Learning, Leading, Inspiring Apprendre, mener, inspirer



AWARD RECIPIENT

Roche Canada

A dedicated corporate member since 2005, Roche Canada has actively sought opportunities to be involved with the College and to engage its members. A champion of mentorship and coaching, Roche has not only exclusively sponsored and participated in the Health Leaders Coaches' Corner sessions at the National Health Leadership Conference for a number of years, but has also developed a comprehensive public-private mentorship system with the College to foster mentorship opportunities, and develop leadership capability, between Canadian healthcare institutions and Roche. Further demonstrating their commitment to mentoring, Roche sponsors the College's national Mentorship Award.

Roche representatives have given of their time and expertise on several College committees including, the Board of Directors, as the corporate member representative, as well as on the Corporate Advisory Council and the Ad Hoc Mentorship Committee.

Roche has further shown dedication to helping College members achieve their professional development goals through their support of the HPRS™ sessions, Executive Forum, and College sessions offered at Ontario HealthAchieve. Roche also participated in the corporate edition of Forum.

Contact: Mr. Ian Wombwell

Director, Strategic Account Management

Roche Canada

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Email: ian.wombwell@roche.com



We Innovate Healthcare





Robert Wood Johnson Awards

Established in 1956, the Robert Wood Johnson Awards are presented to one student from six Canadian universities offering a Master's of Health Administration. Recipients are selected by their respective faculty for their individual achievements and promising contributions to health services management.

Johnson & Johnson MEDICAL
DEVICES
COMPANIES



AWARD RECIPIENTS

Anna Brown, University of Alberta

Anna recently completed her Masters of Public Health in Health Policy Management at the University of Alberta's School of Public Health. She earned a Bachelor of Nursing from Mount Royal University in 2011. Anna has practiced in emergency and urgent care settings, where she developed a passion for developing health policy to improve health of populations, particularly in the area of health system funding. Currently, Anna works as a Program Consultant for Alberta Health and is completing a Project Management Internship with the Institute of Public Administration of Canada, Edmonton Regional Group, and the Faculty of Graduate Studies and Research at the University of Alberta. Anna is looking forward to bringing her nursing and policy backgrounds together to improve health of Albertans and Canadians.

Katie Hollis, University of Ottawa

Prior to starting the Masters in Health Administration program at the University of Ottawa, Katie was a clinical pharmacist at the Children's Hospital of Eastern Ontario where she worked in paediatric haematology & oncology. On a daily basis, Katie witnessed the selfless dedication of healthcare providers to ensure a positive patient experience. Her desire to gain further understanding into the complexity of healthcare delivery was fuelled by the belief that the responsibility to provide high quality, patient-centered care extends beyond that of the healthcare professional. Since completing the Masters program, Katie now works at the Queensway Carleton Hospital as the Pharmacy Manager of Clinical and Professional Practice and is responsible for ensuring safe, effective medication management practices for each patient throughout the organization. She is also actively involved with the Canadian Society of Hospital Pharmacists occupying various roles on committees and councils at both the provincial and national levels. Recently, Katie joined the MHA Alumni Association's Board as a member-at-large where she looks forward to giving back to the community that has inspired her throughout her studies and continues to inspire her each and every day.

Nico MirafTAB, Dalhousie University

Nico MirafTAB, a native of Vancouver BC, is a recent graduate of the Master of Health Administration (MHA) program at Dalhousie University. Nico obtained a Bachelor of Arts in Health Science with a Minor in Psychology from Simon Fraser University, and decided to pursue the MHA at Dalhousie for its full-time education and existing residency opportunity. Nico proved his potential in his first year through the receipt of the Glen

Moore Memorial Award for effective leadership, and further developed his leadership abilities in his second year by taking a teaching assistant position and being elected as CCHL representative to the Association of Health Administration Students (AHAS). Passionate about advancing the Canadian healthcare system through practical and tangible improvements Nico intends on being a catalyst for change early in his career through gaining expertise in quality improvement, project and change management.

Sandra Racco-Cella, CHE, University of Toronto

Sandra Cella is passionate about community healthcare and has over 17 years of increasingly senior leadership roles within the home and community care sector. As Vice President, Clinical Operations, Central CCAC, she has inspired and led a team of high-performing professionals in the delivery of quality services and provided strategic advice and support to the executive team. A visionary leader, her ultimate goal is to achieve sustainable results by focusing on quality, innovation, and value, while improving the patient experience.

A lifelong learner, Sandra is a Registered Nurse, is certified as Project Management Professional, a graduate of Advanced Health Leadership Program at the Rotman School of Management, and has completed Advanced Management Courses from the Schulich Business School. For the Master of Science in Health Administration, Sandra completed her practicum experience at Health Quality Ontario, where she wrote a “Guide to Improving the Resident Relations Process for Long-Term Care”. While completing her MHSce at the University of Toronto, and also achieving the Certified Health Executive certification, Sandra, mom to two small children, continued to enjoy family life with her husband in Caledon, Ontario.

Olga Sawatzky, University of British Columbia

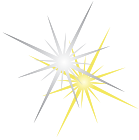
Olga Sawatzky completed her Bachelor degree in Administrative Studies at York University and Bachelor of Nursing at University of Toronto. Olga has immigrated to Canada from Latvia in 1998, and spent seven years with Canadian Forces Medical Reserves, while completing her education. Olga and her family moved to Kelowna in 2007, where she currently works as a Patient Care Coordinator at Kelowna General Hospital Operating Room. Over the past eight years, Olga has concentrated her efforts on the operational improvement and team dynamics in perioperative nursing practice. The interest in this field has led her to pursue the MHA at the University of British Columbia. Olga is very excited to be bringing the knowledge gained throughout the program back to her practice settings, and she is looking forward to helping build a healthy workplace environment, and a happy workforce at Kelowna General Hospital.

Chang-Hung Yuan, University of Montreal

Chang practiced physical therapy since his graduation in 2007 from the University of Montreal. He worked at the Montreal Heart Institute from 2007-2008 and continued his practice at Kinatex Sports Physio. Chang collaborated with different healthcare stakeholders and professionals, which contributed to the discovery of his leadership abilities. As a result, he started his Master degree in healthcare management at the University of Montreal School of Public Health and will graduate this year. He strongly believes that the Canadian public health system could benefit from more innovative management, especially in a context where financing, and aging populations are causing strain on public finances. He thinks efficient communication, collaboration, conciliation, and compromise among individuals would translate to concrete results.

His interest in international development, project management, and process optimization brought him to Haiti in April 2016, where he completed an internship at the Hospital Providence des Gonaïves. This unique experience taught him how Canadians are privileged to have high quality public healthcare systems across the country. Chang is an active member of University of Montreal School of Public Health’s student union. He was elected treasurer in 2015.





Robert Zed Young Health Leader Award

This award is presented to a young Canadian healthcare leader who has demonstrated leadership in improving the effectiveness and sustainability of Canada's health system.



SELECTION COMMITTEE

Tony Dagnone, FCCHL, FACHE
(Chair)
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London Health Sciences Centre

Lucy Brun, CHE
Partner
Agnew Peckham & Associates

Ben Chan
Assistant Professor
University of Toronto

Robert Fox
Project Consultant
Cisco Systems Canada Co.

Barbara C. Hall
Past Vice President, Person Centered Health
Nova Scotia Health Authority

Jim Hornell
President and Chief Executive Office
Brant Community Healthcare System

Sharon McDonald (Ex-officio)
President, Compass Group Canada Healthcare
Compass Group Canada

Altaf Stationwala
President and Chief Executive Officer
Mackenzie Health

Andrew Williams, CHE
President & Chief Executive Officer
Huron Perth Healthcare Alliance



AWARD RECIPIENT

Jérémy V. Stevenson

Jérémy has an unrelenting enthusiasm for leadership and dedication to learning as he grows his career in health services management.

Regionally, at the Champlain LHIN, he facilitated the coordination of stakeholders in Renfrew County, and led the 30 million dollar “Aging at Home” initiative. In Barry’s Bay, as COO for St. Francis Memorial Hospital, Jérémy led the collaborative effort necessary to create the rural health hub model. Now, in Mattawa, as the CEO of the hospital and the LTC home, he is integrating both organizations and rebuilding the LTC to create its Health Hub. His leadership has also generated several integration projects, such as the first merger in Ontario of a community health centre with a rural hospital; furthermore, he implemented an effective deficit elimination strategy. As is the case with effective leaders everywhere, Jérémy achieves results through team work, where he demonstrates vision, and the skills necessary to motivate others. Not only does Jérémy exercise his leadership professionally, he is very involved in his community at large, where he volunteers as a church leader, coaches and runs sports leagues, and stays involved with the University of Ottawa MHA program, and the Ontario Hospital Association (OHA) Leadership committees. Indeed in 2012, the OHA awarded Jérémy the Small, Rural and Northern Award of Excellence. His experience and learning to date have prepared Jérémy very well for continued growth in the field of healthcare management.

Contact: Mr. Jérémy V. Stevenson

President and CEO / Administrator

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2017
HONOURING HEALTH LEADERSHIP



SUNDAY, JUNE 11, 2017

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